

**DONALD BETTEZ**  
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(978) 975-3137

Dear Wooster Roofing,

Thank you for your expert assessment of my roof icing problem. As usual, you have demonstrated a commitment to honest, reasonably-priced, quality work.

Since you put a new roof on my house years ago, you have always been available to address any and all of my concerns regarding my roof. Choosing Wooster Roofing has been one of the best decisions I have ever made for my house.

Sincerely,

A handwritten signature in black ink that reads "Don Bettez". The signature is written in a cursive, flowing style with a long, sweeping underline that extends to the right.